

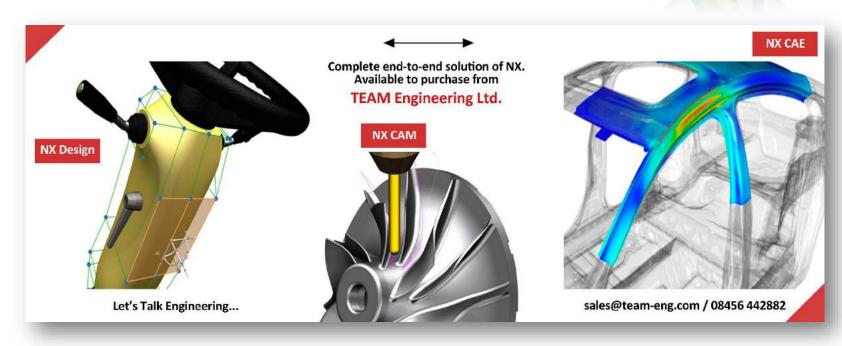


# Agenda

- 1. Who are TEAM?
- 2. Our Products and Services
- 3. Our TEAM

- 4. Our Support Network
- 5. Our Training
- 6. Our Activities







## Who are TEAM?

- TEAM Engineering were formed in 1997 and have been a reseller for SDRC/Siemens since then.
- We have 2 offices, Administration in Shotts & a Technical Centre in Huntingdon.
- TEAM are a Siemens PLM Business Partner specialising in engineering solutions, Engineer training, consultancy and deployment services.
- We have the **UKs leading** technical team for Siemens PLM software
- We pride ourselves on providing first class support to businesses we work with.







### **Partners**

### **Engineering Partners**















### **Technology/Hardware Partners**



















# **TEAM Customers by Industry Sector**

**Automotive** 









🖲 FUJIFILM

**Panasonic** 

GENT

by Honeywell





**Aerospace** 









Consumer









Government













**Energy** 



**Electronics** 

Life Sciences/Medical















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**ASSYSTEM** 

Industrial/Construction

























## **Selected TEAM Academic Customers**











The Open University





























## What TEAM offer – Products and Services

# What we offer

# **Products**



- ✓ Software (Siemens NX suite, Teamcenter PLM, FEMAP, Keyshot Render, Elysium)
- Hardware (Workstations,Servers, Mice)

# **Services**



- Engineer Training and Support
- ✓ Consultancy
- Deployment and floor walking

# Plus



- ✓ Serving 9 industries
- ✓ Working with one man firms up to large multinationals
- ✓ Over 18 years in industry.



### **TEAM Presence**

# NX & Teamcenter Solutions, Training & Support

Siemens' leading Technical Team

- Siemens NX CAD, CAM, CAE & CFD
- Teamcenter PDM & PLM
- Training & Consultancy
- Workstation & Server Solutions
- Dedicated Customer Support

"We have yet to find a manufacturing problem we have not solved using Siemens NX & TEAM Engineering"

Freeform Technology



Solution Partner

PLM



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08456 442882

www.team-eng.com



## **What our Technical Centre offers**

- ✓ Siemens Certified Engineers
- ✓ In-house Helpdesk Support
- ✓ Certified Training centre
- √ Teamcenter Vision Facility
- ✓ Secure data storage
- Certified Data Migration Lab
- ✓ Siemens PLM Beta Transfer
- √ Hardware Beta Tester

### New TEAM Technology Centre TEAM Engineering are delighted to announce the opening of a new Technical facility in Huntingdon, Cambridgeshire. Our continued expansion and customer requirements prompted us to establish a Technical Centre focused on providing an improved infrastructure to our customers. Our new facility now hosts our Technical Support Centre and I-deas > NX Migration Lab, along with our new dedicated Teamcenter Presentation/Workshop Environment, showcasing the latest Teamcenter functionality from Siemens PLM. In Partnership with our Hardware Partners Dell, ATI and 3D Connexions, our training suite has been enhanced to provide the latest hardware offerings. Our certified Siemens PLM Training courses for NX, Solid Edge, I-deas, Femap and Teamcenter are aimed to allow our customers to evaluate a more efficient and effective design process and understand the latest technology. Following on from customer feedback from last year, we will be holding a series of Technical Masterclasses throughout the year, for full details go to our We would be delighted if you wished to visit our new offices www.team-eng.com 08456 442882 08456 442882 WWW.team-eng.col



## **Our TEAM**

"TEAM Engineering facilitates support for software and has done a wonderful job over the last few years.

TEAM Engineering is the longest-

established Siemens PLM Software reseller in the United Kingdom (UK)"







## **TEAM Helpdesk**

#### Technical Support

Take advantage of talking directly to our Technical Support desk by calling 08456 442882. Our dedicated support desk will then assist you with your issue and question

#### **Online Support**

Online support gives you the ability to easily submit technical support questions, track the status of your cases online, and view a history of all your previous cases.

Simply log onto helpdesk by clicking the below link:

http://support.team-eng.com

#### Webex Support

TEAM Engineering take full advantage of the Webex application-sharing technology to assist in the support of our customers.

Webex allows our engineers to remotely fix problems and demonstrate functionality as if we were onsite - but within minutes of you logging the call.

**TEAM Engineering Webex Access** 

I am very impressed with TEAM Engineering and the support we have recieved so far. It's all down to the people and I am confident about our continuing relationship and our progress with NX

Engineering Manager Thwaites Ltd.



Gent by Honeywell have recently changed to TEAM Engineering for our CAD support and are very pleased with the service provided, tailored to suit our specific needs. Excellent knowledge and skill levels have been demonstrated in training received and quick response and support have been experienced via the help desk. We look forward to a continued good relationship and progress with NX over the years

Mechanical Design Engineer, Gent by Honeywell





## **TEAM Training**

#### Class Room Based Training

Dedicated, state of the art training classrooms providing individual workstations to maximize your learning experience. All course content is Siemens certified.

#### **Onsite Training**

Take advantage of our expert instructors and courses, but with the convenience of your site. Mobile classrooms are available to equip any customer facility with all the necessary hardware for a successful training class.

#### **Bespoke Training**

Training can be tailored to include a specialized mix of topics from our standard classes to address specific training objectives. The recent training we recieved from TEAM Engineering was a complete success and delivered in all areas previously highlighted and more. TEAM were professional and extremely competent, able to answer all questions that were posed previously and those that we raised during the course of the training sessions

MCAD Functional Team Leader BAE Systems BAE Systems

Samsung Design Europe has used TEAM Engineering for some years implementing and supporting design software. As Samsung Electronics migrates to Siemens NX software as its predominant design tool, using TEAM Engineering as our UK trainer of choice made perfect sense. Our designers have diverse experience in CAD tools, for surface-based systems to parametric modeling. TEAM's obvious technical know-how, fused with professional yet informal training methodologies, has enabled us to make the transition to NX quickly and start using it immediately in concepting projects

Senior Designer, Samsung Design Europe

Samsung Design

All of the course attendees were in agreement that the course provided a good overview of NX capabilities and the course material was very well presented. Each module was communicated thoroughly and the training material was both concise and comprehensive. NX certainly has potential and seems more versatile compared with the I-DEAS software. The use of laptops enabled a practical hands on approach, which worked very well and was essential. Thank you TEAM for also working through some specific operations related to our products, which will enable us to standardise on CAD procedures in the future

Senior Specialist Engineer, Goodrich Power Systems





### **TEAM Activities**

#### **Technical Newsletters**

To ensure our customers are aware of the latest release and updates from Siemens PLM, TEAM publish technical update newsletters detailing product enhancements, hardware updates and maintenance releases.

### **Technical Workshops**

To encourage our customers to gain the maximum benefit from their software, TEAM host a series of Technical master classes based at our Technical Center. These one day events are an ideal opportunity to learn 'tips and tricks' and extend user knowledge skills in different aspects of Siemens PLM software.

#### **Technical Seminars**

To encourage our customers to knowledge share, TEAM provide an annual Technical Seminar









## **TEAM Updates**

#### Siemens GTAC

GTAC is the global technical access centre for Siemens worldwide. GTAC also provides both your application and operations software system support. Simply click on the link below to access Siemens GTAC.

Siemens GTAC Support

#### **Siemens GTAC Services**

Online Product Updates

Online Documentation

Online Knowledge Search

Online License Retrieval

**Online Certifications** 

